



natterbox
secure voice services

Hosted Call Centre

Benefits

- **Improve customer satisfaction**
- **Assist company growth**
- **Reduce costs**
- **Increase profits**
- **Works with any existing telecoms infrastructure**
- **100% satisfaction SLA**

FREE TRIAL!

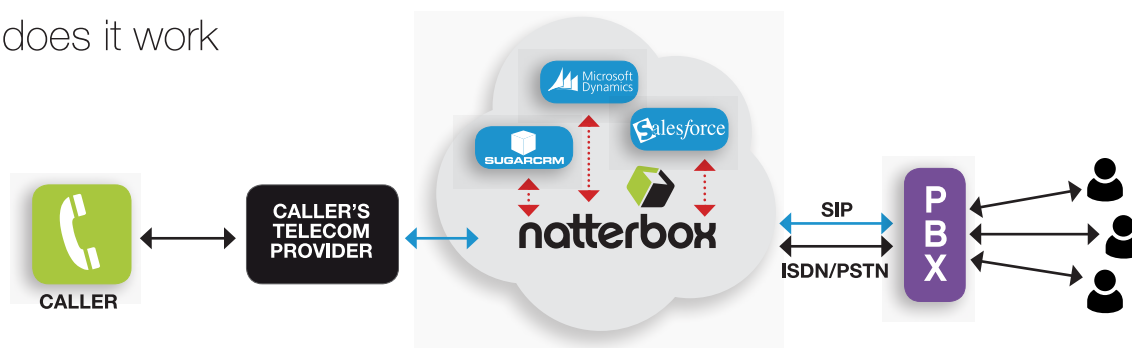
Overview

For all companies the happier the customer the more business you will get from them. Your customers' experience of your company starts the moment they contact you so why not prioritise important customer over those unsolicited calls? Through integration with your existing CRM system, Natterbox's Voice Integration service is able to prioritise calls or re-route calls to the relevant people based upon unlimited data (e.g. Customer importance, contract status, opportunity status, location, times of day, etc).

As well as routing inbound calls to the correct person, Voice Integration will also update your CRM activity logs with details of each call, including duration and content (optional voice recording) producing training and security material and call metrics from throughout your organisation.

The service works without the need for any hardware or software to be installed at your premises because it is a true 'Cloud' / 'SaaS' service.

How does it work



FREE iPad!

For any order received during August*

* Orders must be worth over £5,000 per year

Call 0203 510 0800 / natterbox.com

